

1 and calling card services, (4) agree not to use marketing information to try to win local,  
2 intraLATA toll, and calling card services from U S WEST, (5) pay U S West [BEGIN  
3 PROPRIETARY] [END PROPRIETARY] for each residential customer and  
4 [BEGIN PROPRIETARY] [END PROPRIETARY] for every business customer,  
5 and (6) give U S WEST discretion whether and to what extent it will market these services. See  
6 McMaster Reply Aff. ¶¶ 10-16(citing requirements of Buyer's Advantage); see also Holtz Aff.,  
7 ¶¶ 3-8 (Exh. 2).

8  
9 However, the MFJ precedents squarely establish that a BOC unlawfully provides  
10 interLATA services when they (1) select a long distance carrier on what the BOC "deems the  
11 lowest cost basis," (2) includes this long distance service in a package along with other services  
12 and products of the BOC, and (3) markets the long distance and other services "thus assembled"  
13 in direct competition with "legitimate interexchange providers." United States v. Western  
14 Electric 527 F. Supp. at 1101. Indeed, contrary to U S WEST's claims, this was the second of  
15 the four separate and independent grounds on which the MFJ courts held that BOCs could not  
16 offer "shared tenant services" that afford "one-stop shopping." Id. Under this holding, the U S  
17 WEST-Qwest alliance is unlawful, irrespective of whether or how U S WEST is separately  
18 compensated for the long distance business it generates or whether U S WEST is or could be  
19 profiting from the long distance component of the package of services that it is marketing in the  
20 way a "reseller" would.

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22 Here, even if it were the case that U S West were not making a nickel off the long  
23 distance services that it markets, it is extending monopoly assets only to those long distance  
24 carriers that will participate in packages that enable U S WEST to win back other business that it  
25 has lost and entrench itself in intraLATA toll, calling card, and other segments of the  
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1 telecommunications industry where it has faced or could later face effective competition.

2 Further, as U S WEST's internal documents state, an [BEGIN PROPRIETARY]

4 [END PROPRIETARY] Qwest Document

5 392, 393 (Exh. 6)(proprietary). In short, U S WEST is thus not only marketing long distance  
6 carrier services, but establishing the rates, terms, and conditions under which interexchange  
7 services will be offered, thereby impermissibly "shap[ing] inter-LATA competition to suit its  
8 needs." United States v. Western Elec. Co., 583 F. Supp. 1257, 1259 (D.D.C. 1984).

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10 Moreover, U S WEST concedes (at p. 25 n.23) that Shared Tenant Services establishes it  
11 cannot participate in long distance services as a "reseller" and that it cannot "profit" from the  
12 long distance business it markets. Yet U S WEST is receiving flat fees for each long distance  
13 customer it generates and this establishes that it is a reseller of long distance and must be  
14 presumed to be profiting from them under the Shared Tenant Services. For in the proposal  
15 before the Court, the BOC (Ameritech) would receive a single flat fee covering all the services it  
16 marketed and managed, not just the long distance service. As the Justice Department argued,  
17 this fact alone would be sufficient to make the BOC a reseller of long distance service.  
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19 "For purposes of decree interpretation a BOC 'must clearly be held to be  
20 'providing' the services it manages.' A person who manages a profitmaking  
21 business inevitably will have an incentive to maximize that business's profits.  
22 Even to the extent that a management fee is nominally fixed for a given period,  
23 the amount of the fee that the manager can expect to receive when a management  
24 contract is initially negotiated and when the fee is renegotiated or the contract  
25 renewed will inherently be linked to the past and future profitability of the service  
26 under its management in comparison to management services offered by others."

23 United States v. Western Electric, 627 F. Supp. 1090, supra, Response of United States, p. 8  
24 (August 27, 1984).  
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26

1 "In short, management of the interexchange aspects of an STS arrangement,  
2 including the selection or recommendation of interexchange carriers, the  
3 negotiation for and procurement of the selected services, and the subsequent  
marketing of those interexchange services undertaken as 'agent' for a provider of  
interexchange services, would involve a BOC in the provision of interexchange  
services."

4 Id., p. 10.

5 The District Court accepted this argument and found that the proposal before it would  
6 also impermissibly make the BOC a reseller of long distance service. 627 F.Supp. at 1100. The  
7 reason the Justice Department's arguments and the earlier holdings were correct is vividly  
8 illustrated by U S WEST's startling assertion that the per customer fees merely recover its  
9 marketing "costs." The reality is that any cost calculation includes "cost of capital" ("profit" to a  
10 lay person)<sup>6</sup> and even determined public utility commissions have recognized that they cannot  
11 limit telephone companies' rates to their "true costs." Here, by contrast, the only check on what  
12 U S WEST earns for marketing long distance is Qwest, who has publicly stated that the current  
13 charges will allow it to sign up radically more customers than it could ever dream of signing up  
14 if it were acting alone and to do so at half its current cost of acquiring new customers. [Begin  
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17 Proprietary]

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21 [End Proprietary]

22 Further, the documents and Qwest's testimony demonstrate that U S West's claims are a  
23 sham and that it is in fact handsomely profiting from the long distance business it generates. As  
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25 <sup>6</sup> See First Report and Order, In the Matter of Local Competition Provisions in the  
26 Telecommunications Act of 1996, CC Docket No. 96-98, ¶¶ 699-700 (1996).

1 the responsible Qwest employee has testified, [Begin Proprietary]

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18 [End  
19 Proprietary] Deposition of Stephen Jacobsen, pp. 41, 73-74 (Exh. 8)(proprietary). And as the  
20 U S WEST team leader for Buyer's Advantage conceded, U S WEST insisted on this change to  
21 address legal concerns. See Deposition of Kathy Stephens, pp. 95-101 (Exh. 9). This confirms  
22 that the relationship has the same, if not greater, potential for profits from the long distance  
23 business than U S WEST would enjoy as a reseller. Thus, the U S WEST/Qwest arrangement  
24 violates the MFJ because it gives U S WEST a "direct financial interest" in the success of the  
25 interexchange services that it offers and allows it to profit from the long distance business in the  
26

1 very ways the courts held to be prohibited. United States v. Western Elec. Co., 627 F. Supp.  
2 1090, 1100-01 (D.D.C. 1986).

3 **2. U S WEST's Marketing Scripts and Internal Documents Confirm**  
4 **That It Is Providing InterLATA Services**

5 Further, it is apparent from U S WEST's own submission and its internal documents that  
6 it well understands that it is providing interLATA services. Indeed, the point is so clear that is  
7 made even in the marketing scripts that were presumably scrubbed carefully to avoid damaging  
8 admissions. Not surprisingly, U S WEST's internal documents are even clearer.

9 Foremost, no amount of scrubbing and wordsmithing could prevent U S WEST from  
10 using the term "provide" synonymously with "market" in even its marketing scripts. While  
11 most have been carefully edited to leave the impression that U S WEST is providing long  
12 distance service without ever quite saying so, one inbound marketing script still states  
13 "U S WEST Communications has teamed up with Qwest Communications to provide you and  
14 your company long distance services." Parsons Dec., Exh. B-1 (titled "U S WEST's BUYER'S  
15 ADVANTAGE") (emphasis added). Indeed, it further goes on to state "Thank you for calling  
16 U S WEST Communications, your local, long distance and inter-net provider." Id. (emphasis  
17 added). Likewise, a marketing script for outbound marketing to small business customers states  
18 "With U S WEST Buyer's Advantage, Qwest and U S WEST are able to provide you with a one  
19 stop telecommunications solution . . . ." Id. Exh. B-3 (titled "U S WEST COMMUNICATIONS  
20 SGB-US WEST BUYER'S ADVANTAGE VALUABLE CUSTOMERS  
21 ("GOLD/SILVER"/COMPETITIVE MSAS") (May 13, 1998) (emphasis added).

22 The internal documents of U S WEST are even more explicit. **[Begin Proprietary]**  
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[End Proprietary] Qwest Document 520 (Exh.

10)(proprietary).

**C. The FCC Decisions On Which U S WEST Relies Do Not Support Its Claims -  
- As Several FCC Commissioners Have Publicly Stated.**

Finally, there is no merit to U S WEST's claims that the FCC concluded that the conduct in question either should be or is authorized by the FCC's interpretation of the Act. The Non-Accounting Safeguards and Alarm Monitoring decisions that U S WEST cites are patently irrelevant, and the only pertinent FCC decisions follow the MFJ precedents and thus lend no support to U S WEST.

Indeed, two FCC commissioners have publicly responded to the claims that U S WEST and other BOCs are now advancing, and each has publicly disavowed them. In a statement issued last week, FCC Chairman William Kennard expressly rejected U S WEST's suggestion that prior FCC precedents had addressed the arrangements at issue, stating that the FCC "has not had occasion to evaluate these precise arrangements." Statement of FCC Chairmen William Kennard on U S WEST/Ameritech/Qwest Agreement (May 21, 1998) (attached hereto as Exh. 11). And since then, Commissioner Powell has expressed concern that these teaming arrangements "strain the spirit of the statute in the sense that competition is a precondition for BOCs to enter certain markets."<sup>7</sup> "Commissioner Wants FCC Input in Qwest Deals w/BOCs,"

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<sup>7</sup> The statements of these commissioners are a complete response to U S WEST's arguments that the "FCC had approved teaming arrangements like Buyer's Advantage and that the FCC's determination [should be] entitled to deference." U S WEST Br. at 23. Moreover, once a court has fixed the meaning of a statutory provision, as is the case here with the term "provide," no deference is owed an agency's interpretation of that language. See Lechmere, Inc. v. NLRB, 502 U. S. 527, 536-537.

1 Federal Filings Business News (May 26, 1998). These statements reflect the speciousness of U  
2 S WEST's claims.

3 First, the claim that the Non-Accounting Safeguards decision authorized BOCs to market  
4 the interLATA services of unaffiliated carriers as part of BOC service packages is meritless. The  
5 claim that was raised was whether § 272(g) prohibits (before there is interLATA authority)  
6 "teaming" arrangements in which a BOC and an interLATA carrier market their "respective  
7 services" to the same customer: e.g., a sales call to a large customer in which a BOC markets its  
8 local and other services and in which an interLATA carrier separately markets its interLATA  
9 services. 11 FCC Rcd. at 22045. These teaming arrangements often occurred while the MFJ  
10 was in effect in situations in which a government body (e.g., GSA) sought to procure all its local  
11 and long distance services in a single bid. Consistent with the nondiscrimination requirements,  
12 the practice has been that if a BOC participates in a joint sales call or bid with one interLATA  
13 carriers, then the BOC must do so with any other interLATA carrier that requests it to do so and  
14 must offer each comparable terms for whatever services it wants the BOC to provide. In Non-  
15 Accounting Safeguards, all the FCC was asked to decide, and that it decided, was that these  
16 teaming arrangements could continue, subject to the nondiscrimination and equal access  
17 requirements. Non-Accounting Safeguards, 11 FCC Rcd. at 22047 ("equal access requirements  
18 pertaining to 'teaming' activities that were imposed by the MFJ remain in effect until the BOC  
19 receives section 271 authorization").<sup>8</sup> By contrast, it did not address whether a BOC could now  
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24 <sup>8</sup> That the FCC there stated that Section 272(g) is "silent" on the marketing of non-affiliate's  
25 services prior to a BOC's receiving interLATA authority is wholly irrelevant, for it simply  
26 adopted the position U S WEST has disavowed. See supra. The restrictions on U S WEST's  
marketing of Qwest's long distance service come do not from Section 272(g)(2). Instead, they  
come from Section 271(a) (prior to U S WEST's obtaining Section 271 interLATA authority),  
and, as the FCC explained, from Section 251(g). See id. at 22047.

1 do what the MFJ formerly prohibited: marketing one carrier's interLATA services in a package  
2 with the BOC's other services.

3 The Alarm Monitoring decision is even less germane, for it construed a different  
4 provision of the Act with a different history and that uses different language.<sup>9</sup> In particular,  
5 whereas § 271 codified existing provisions, § 275 reimposed the "alarm monitoring" portions of  
6 the information services restriction that courts had found was not necessary to promote  
7 competition and that had been vacated. Because of this different history, Congress used different  
8 language in § 275 ("engage in the provision of") than in § 271 and § 273 ("provide"). As U S  
9 WEST notes, "Congress's use of different language in different sections of the statute should be  
10 deemed intentional." U S WEST Br. at 31 n.28 (citing Florida Public Telecommunications  
11 Ass'n v. FCC, 54 F.3d 857, 860 (D.C. Cir. 1995)). Here, it gave the FCC discretion not to  
12 follow the prevailing interpretations of "provide" in construing the different terms of § 275. By  
13 contrast, if the two phrases were nonetheless deemed synonymous, that would establish only that  
14 the Alarm Monitoring decision is wrong.  
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17 **D. In All Events, The Arrangement Patently Violates § 251(g).**

18 While the violation of § 271 is patent, the violation of § 251(g) is even clearer. It  
19 expressly codifies as FCC regulations all the provisions of "consent decrees" and "court orders"  
20 requiring BOCs to provide equal and non-discriminatory access and interconnection to  
21 interexchange carriers. Thus, there is no possible argument that Congress intended to depart  
22 from the judicial interpretations of these provisions of the MFJ. And as U S West correctly  
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25 <sup>9</sup> U S WEST also cites the FCC's decision in Southwestern Bell Tel. Co.'s Comparably Efficient  
26 Interconnection Plan for Security Service, 12 FCC Rcd. 6469 (1997) in support of its position,  
but that decision simply applies the Alarm Monitoring decision and is therefore equally  
unavailing.



1 states, these provisions impose restrictions and obligations related to all forms of interconnection  
2 and access to BOC monopolies (and information about them) and these provisions were  
3 construed to require BOCs to be neutral and to provide the same information about all  
4 interexchange carriers. They also were held to prohibit BOCs from using their monopoly  
5 positions to obtain competitive advantages in even those businesses where the MFJ permitted the  
6 BOCs to compete. See United States v. Western Electric, 846 F.2d 1422 (D.C. Cir. 1988).

7  
8 U S West does not even have a semblance of an argument that its alliance with Qwest is  
9 consistent with the requirements of § 251(g). First, while the FCC decisions that U S West cites  
10 do not support its § 271 claims, they flatly foreclose any claim that the FCC was there holding  
11 that what U S West is now doing satisfies § 251(g). As noted above, whatever the Non-  
12 Accounting Safeguards decision could have tacitly held about the consistency of these "teaming"  
13 arrangements with § 271, it expressly stated that they had to comply with the separate  
14 requirements of § 251(g). And the Alarm Monitoring decision has no possible pertinence to §  
15 251(g), for this statutory section grants rights only to "interexchange carriers" and not to  
16 providers of alarm monitoring services.

17  
18 Thus, U S West is reduced to making arguments about the equal access and  
19 nondiscrimination requirements that are flatly foreclosed by the MFJ's terms and the judicial  
20 orders under it. In this regard, U S WEST does not and cannot dispute that the Teaming  
21 Agreement confers substantial advantages on Qwest. See U S WEST Br. at 26. Rather, U S  
22 WEST's primary response to the argument that the Buyer's Advantage program violates the  
23 equal access requirements of section 251(g) is to assert that other carriers are free to enter into a  
24 similar agreements on the same terms and conditions as Qwest. Id. at 29. Yet, at the same time,  
25 U S WEST (incorrectly) argues that § 251(g) "cannot require absolute neutrality." Id., p. 26. U  
26

AT&T REPLY - 21

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1 S WEST makes this argument because it recognizes that it has used its local monopoly to  
2 discriminate in favor of both Qwest (and any other long distance carriers like it) and in favor of  
3 U S WEST.

4 First and foremost, the terms and conditions of the Teaming Agreement discriminate  
5 against larger long distance carriers such as AT&T and MCI, in favor of smaller long distance  
6 carriers such as Qwest. The essential bargain struck between U S WEST and Qwest -- access to  
7 U S WEST's marketing apparatus in exchange for a per-customer fee -- by its very nature  
8 contains such a bias. As an established interexchange carrier that has since 1984 successfully  
9 marketed long distance services without the aid of a local exchange affiliate, AT&T has at great  
10 expense developed an experienced national sales and marketing that it uses to offer services to  
11 customers. Qwest, in contrast, has no comparable sales force in place, and it can avoid many of  
12 the costs of developing one by entering into a marketing alliance with U S WEST. Indeed,  
13 Qwest's CEO has predicted that the Teaming agreement will "cut our customer acquisition costs  
14 by 50%." "U S WEST Strikes Marketing Alliance With Qwest in Bold Move Skirting Rules,"  
15 Wall Street Journal, p. A2 (May 7, 1998) (Exhibit 3 to AT&T's Opening Memorandum of Points  
16 and Authorities). Consequently, for its per-customer fee, Qwest receives marketing that is far  
17 more valuable to it than it is to AT&T and other well-established interexchange carriers. To  
18 avoid discriminatory promotion of Qwest, however, AT&T will be forced to pay the same per-  
19 customer fee to U S WEST in exchange for services that would largely replicate its own existing  
20 marketing apparatus.  
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23 Similarly, Qwest and other smaller carriers receive far greater benefit from association  
24 with the U S WEST brand than do larger carriers such as AT&T and MCI. Qwest President and  
25 CEO Joseph P. Nacchio has candidly admitted the value of the U S WEST brand to an emerging  
26

1 interexchange carrier, stating, "We are delighted to be able, as we are expanding our business, to  
2 have a distribution arrangement with a company as credible and as well regarded by their  
3 customers as U S WEST, and we think this will lead to a significantly faster penetration. . . ."<sup>10</sup>  
4 In contrast, carriers such as AT&T and MCI that already have strong brand recognition and  
5 established reputations as providers of quality services do not stand to gain in the same way as  
6 Qwest from an affiliation with U S WEST. Nonetheless, merely to avoid overt discrimination in  
7 inbound and outbound marketing, AT&T and other interexchange carriers must pay the same  
8 per-customer fees to U S WEST that Qwest is now paying.

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21 [End]

22 Proprietary]

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24 <sup>10</sup> U S Qwest/Qwest Press Conference Transcript, p. 2.

25 <sup>11</sup> In contrast to interLATA toll calls, intraLATA toll calls are calls that are charged on a per-  
26 minute basis but that originate and terminate within the same LATA. For example, a call from  
Seattle to Tacoma is an intraLATA toll calls. Section 271(a) does not prohibit BOCs from

1 Not only has U S WEST discriminated against AT&T by forcing it to take a deal that was  
2 specifically designed to benefit smaller carriers like Qwest, U S WEST has discriminated against  
3 AT&T by granting Qwest an irreversible "first mover" advantage. As AT&T explained in its  
4 Opening Brief, U S WEST has structured the arrangement so that only one carrier will enjoy its  
5 benefits for at least a considerable period of time, and that carrier will thereby obtain a critical  
6 "first mover" advantage. Qwest's testimony confirms this fact.

7  
8 U S WEST appears to defend these two types of discrimination on the ground that they  
9 are permissible because the discrimination is against larger carriers and in favor of smaller  
10 carriers. See U S WEST Br. at 5, 13; Jacobsen Aff., ¶¶ 4-7. But the courts have repeatedly  
11 rejected exactly this defense. For example, in United States v. Western Electric Co., 969 F.2d  
12 1231 (D.C. Cir. 1992), the BOCs wanted to violate the MFJ's interLATA restriction and  
13 defended their proposal on the ground that it would free smaller carriers from making  
14 investments that larger carriers like MCI, Sprint, and AT&T had made. The BOCs argued, "any  
15 reduction in the interexchange services competition will be insignificant because many small  
16 interexchange carriers cannot afford to install [network control signaling devices] leaving only  
17 AT&T and perhaps a couple of other carriers offering [such] services to those areas -- which is  
18 hardly the basis for vigorous competition." Id. at 1243. The Court held that this purported  
19 justification is per se invalid, for whatever the effect on individual competitors, competition is  
20 fostered by having all firms compete on a level playing field and by prohibiting BOCs from  
21 using monopolies to confer artificial benefits on small carriers. The court wrote: "To the extent  
22 that [the BOCs] contend that the decree should be interpreted to aid the minnows against the  
23 trout . . . they are simply wrong." Id.

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26 providing intraLATA toll calls.

1 Likewise, in United States v. Western Electric, 583 F. Supp. 1257 (D.D.C. 1984), a BOC  
2 refused to provide AT&T the exchange access necessary to permit AT&T to install coinless pay  
3 phones that could be operated with AT&T's calling cards in competition with BOCs and others.  
4 It sought to justify its discriminatory refusal in part on the grounds that "companies other than  
5 AT&T may not be ready to install their own coinless telephones." 583 F. Supp. at 1260. The  
6 MFJ Court, however, found this argument to be "without merit as a matter of law." Id., at 1261.  
7 Thus, U S WEST plainly cannot disadvantage AT&T and other established interexchange  
8 carriers simply because such discrimination aids other carriers that do not yet have a strong  
9 brand or well-developed marketing apparatuses, or that do not derive substantial revenue from  
10 intraLATA services.  
11

12 Further, U S WEST is not merely illicitly discriminating among long distance carriers. It  
13 is discriminating in order to favor its own competitive intraLATA toll and calling card service.  
14 The only way a long distance carrier can get the benefits of U S WEST's monopoly marketing  
15 channels and leverage with customers is to allow its interLATA service to be used to enable U S  
16 WEST to take other business (calling card and intraLATA toll) away from interLATA carriers.  
17 This epitomizes the discrimination in favor of a BOC's competing services that the Act prohibits.  
18 United States v. Western Electric, 846 F.2d 1422 (D.C. Cir. 1988).  
19

20 U S WEST also suggests that its marketing arrangement with Qwest is consistent with the  
21 decisions by the MFJ court defining the scope of the decree's equal access obligations. U S  
22 WEST Br. at 28. That is wrong. See AT&T Br. at 18-19; 26-27 (discussing United States v.  
23 Western Elec. Co., 698 F. Supp. 348); Shared Tenant Services, supra). Indeed, the MFJ case  
24 upon which U S WEST primarily relies -- United States v. Western Elec. Co., 890 F. Supp. 1  
25 (1995) ("Cellular Waiver") -- overwhelmingly supports AT&T's position.  
26

1 In Cellular Waiver, the MFJ court granted the BOCs a waiver from the MFJ's  
2 requirements so that they could provide limited interexchange services to their cellular  
3 customers. In addition to other conditions, it mandated that the BOC "shall not recommend, sell,  
4 or otherwise market the interexchange service of any interexchange carrier, and shall administer  
5 carrier selection procedures on a carrier-neutral and nondiscriminatory basis." Id. at 12. It  
6 further required the long distance sales force to be separate from the from "any sales force that  
7 sells products or services" of the BOC;" id., that the long distance sales force receive only the list  
8 of BOC customers that competing interexchange carriers receive, id.; and that "the long distance  
9 sales force shall not receive any information about the identity of the [BOCs' customers']  
10 interexchange carrier or . . . long distance usage unless the customer is already a customer of the  
11 [BOC] interexchange service." Id.

13 U S WEST is violating each of the foregoing requirements. In addition to the facts  
14 discussed above, U S WEST is also discriminating in making confidential customer and carrier  
15 information selectively available for Qwest's benefit alone. For example, U S WEST -- like all  
16 local telephone monopolies -- maintains the master database of each local customer's chosen  
17 long distance carrier. This is information that would be highly useful in telemarketing and,  
18 under the Act, is required to be kept confidential and may not be used for U S WEST's  
19 "marketing efforts." See 47 U.S.C. § 222(b). However, although U S WEST does not give  
20 AT&T or any other carrier access to that information, its marketing scripts reveal that it is now  
21 routinely using the information in telemarketing for Buyer's Advantage, with some such scripts  
22 beginning with the phrase "I see you have long distance company XYZ on your existing line(s)"  
23 right before the U S WEST representative launches into a pitch for Buyer's Advantage.  
24 See McMaster Reply Decl., ¶ 25 & McMaster Exhibit F.

1 II. U S WEST'S JOINT MARKETING ARRANGEMENT WILL CAUSE  
2 IRREPARABLE INJURY TO AT&T, OTHER CARRIERS, AND THE PUBLIC  
3 INTEREST

4 Preliminarily, AT&T is not required to show irreparable harm in order to obtain  
5 injunctive relief to enforce the equal access requirements of Section 251(g), because 47 U.S.C.  
6 § 401(b) specifically authorizes injunctive relief for that claim. See infra pp. 34-35. The Ninth  
7 Circuit has held that where, as here, a "federal statute [] specifically provides for injunctive  
8 relief," the "standard requirements for equitable relief need not be satisfied." Trailer Train Co. v.  
9 State Bd. of Equalization, 697 F.2d 860, 869 (9th Cir. 1983),<sup>12</sup> and the Seventh Circuit has  
10 applied that principle to hold specifically that no showing of irreparable harm is necessary to  
11 obtain an injunction under § 401(b). See Illinois Bell Tel. Co. v. FCC, 740 F.2d 566, 571 (7th  
12 Cir. 1984).

13 At any rate, AT&T has clearly established that the U S WEST/Qwest Teaming  
14 Agreement will cause irreparable harm to AT&T and other carriers, and to the public interest.  
15 As explained in plaintiffs' opening brief and as borne out by the 100,000 customers that have  
16 already signed up for the Buyer's Advantage Program, U S WEST's endorsement and marketing  
17 of Qwest's long distance service will bestow an artificial competitive advantage on Qwest, which  
18 will in turn cause AT&T and other carriers irreparable losses of customers and goodwill.  
19 Further, by creating an incentive for U S WEST to discriminate in favor of Qwest in the  
20 provision of exchange access services, the Teaming Agreement will impose on AT&T and other  
21 carriers immediate and incalculable monitoring costs. In addition, far from creating an  
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23  
24 <sup>12</sup> See also See also Gresham v. Windrush Partners, Ltd., 730 F.2d 1417, 1423 (11th Cir. 1984)  
25 ("Where . . . an injunction is authorized by statute and the statutory conditions are satisfied . . .  
26 the usual prerequisite of irreparable injury need not be established"); Mical Communications,  
Inc. v. Sprint Telemedia, Inc., 1 F.3d 1031, 1035 (10th Cir. 1993) (same); Burlington Northern  
R.R. Co. v. Bair, 957 F.2d 599, 601 (8th Cir. 1992) (same).

1 "incentive" for AT&T and other competing local exchange carriers to enter the local market, this  
2 Teaming Agreement will reduce U S WEST's incentive to take the steps necessary to open its  
3 monopoly local exchange market to competition. U S WEST's contrary arguments are without  
4 merit.

5 **A. The Teaming Agreement Causes Irreparable Injury to AT&T and Other**  
6 **Carriers**

7 In the first two weeks of the Buyer's Advantage Program, U S WEST has attracted  
8 100,000 customers to Qwest's long distance service.

9  
10 Deposition of Kathy Stephens, transcript prepared May 27, 1998, p. 42 (May 27,  
11 1998)(Exh. 9). With each customer lost to the Buyer's Advantage Program, AT&T and other  
12 carriers lose the goodwill associated with those customer relationships, in addition to foregone  
13 long distance revenue. Contrary to the contentions of U S WEST, these losses are incalculable,  
14 irreparable, and wholly sufficient as a matter of law to support entry of a preliminary injunction.  
15 See Rent-A-Center, Inc. v. Canyon Television and Appliance Rental, Inc., 944 F.2d 597, 602  
16 (9th Cir. 1991); Gateway Eastern Ry Co. v. Terminal R.R. Ass'n, 35 F.3d 1134, 1140 (7th Cir.  
17 1994) ("showing injury to goodwill can constitute irreparable harm that is not compensable by an  
18 award of money damages"); Basicomputer Corp. v. Scott, 973 F.2d 507, 512 (6th Cir. 1992)  
19 (finding of irreparable injury proper where "competitive injuries and loss of goodwill are  
20 difficult to quantify"). Although U S WEST now chooses to ignore this body of law, it has in the  
21 past cited these very cases in recognizing that "harm to a company's relationship with its  
22 customers is not readily compensated by damages and hence is irreparable."<sup>13</sup>

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26 <sup>13</sup> U S WEST Motion for Stay Pending Judicial Review, U S WEST Communications v. FCC,  
Docket No. 97-3576, p. 21, n.18 (8th Cir. Oct. 2, 1997) (citing Gateway Eastern Ry Co. v.



1 Although U S WEST cites a host of cases in its effort to claim that AT&T and other  
2 carriers' continually increasing competitive injuries are not irreparable, none of the cases cited  
3 supports this proposition. As even the portion of Van de Kamp v. Tahoe Regional Planning  
4 Agency, 766 F.2d 1316, 1318 (9th Cir. 1995), quoted by U S WEST demonstrates, that case  
5 addresses only the question whether financial harm constitutes irreparable injury where  
6 "adequate compensatory relief" is otherwise available. See also Wisconsin Gas Co. v. FERC,  
7 758 F.2d 669, 673-674 (D.C. Cir. 1985) (stating only that "recoverable monetary loss may not  
8 constitute irreparable injury") (emphasis added). Van de Kamp offers no support for the  
9 proposition that a plaintiff's loss of goodwill and irretrievable customer losses can be adequately  
10 compensated with money damages.<sup>14</sup>

12 Nor does Central & Southern Motor Freight Tariff Ass'n v. United States, 757 F.2d 301,  
13 309 (D.C. Cir. 1985), aid U S WEST. This is not a case in which "customers lost to competition"  
14 can be "regained through competition," because AT&T and other carriers are losing customers  
15 not through fair competition, but through U S WEST's leveraging of its local monopoly power  
16 into the long distance market. Qwest's prediction that its churn rate will decrease by 75% as a  
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20 Terminal R.R. Ass'n, 35 F.3d 1134, 1140 (7th Cir. 1994) and Basicomputer Corp. v. Scott, 973  
F.2d 507, 512 (6th Cir. 1992)).

21 <sup>14</sup> U S WEST's reliance on Oakland Tribune, Inc. v. Chronicle Publishing Co., 762 F.2d 1374,  
22 1376 (9th Cir. 1985), is similarly misplaced. In that case, the plaintiff effectively conceded that  
23 its harm consisted of "purely monetary harm measurable in damages," and the Ninth Circuit,  
24 which assumed that harm to reputation could be irreparable, affirmed the district court's finding  
25 of no irreparable injury on the grounds that (i) the defendant's allegedly harmful conduct had  
26 been ongoing for several years before plaintiff complained; and (ii) the plaintiff failed to  
demonstrate that any losses suffered were in fact caused by defendant's conduct. In sharp  
contrast, AT&T and the other plaintiffs here have moved immediately to enjoin U S WEST's  
unlawful Teaming Agreement, and U S WEST has openly acknowledged that its Buyer's  
Advantage Program has already drawn 100,000 customers away from other carriers and to  
Qwest.

1 result of this alliance is an acknowledgment that customers won through the Buyer's Advantage  
2 Program will not simply be recaptured through fair competition.

3 U S WEST likewise fails to refute that AT&T and other carriers' increased costs of  
4 monitoring U S WEST will cause irreparable harm. As discussed in AT&T's opening brief,  
5 given its incentive to favor Qwest, U S WEST can engage in precisely the kind of irreparable and  
6 subtle access discrimination that led to the MFJ and section 271's continuing restriction on BOC  
7 provision of in-region, interLATA services. AT&T Opening Br., pp. 38-41; McMaster Aff., ¶¶  
8 36-42. U S WEST's primary response to this risk is to state that such costs are "irrelevant" to the  
9 preliminary injunction issue because U S WEST should be presumed to comply with its equal  
10 access obligations. U S WEST Br. p. 14. This is nonsense. Neither U S WEST's incentive and  
11 ability to discriminate, nor AT&T and other carriers' increased monitoring costs, are any less  
12 real because U S WEST is theoretically bound by the very equal access obligations it is flouting  
13 in this case.<sup>15</sup> And it is precisely because competing carriers cannot be adequately protected  
14 through regulation or compensated by litigation that the Bell Operating Companies have been  
15 barred from providing long distance services while their local monopolies remain intact.<sup>16</sup>  
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20 <sup>15</sup> Further, U S WEST's arguments that access discrimination is difficult to detect and not  
21 technically feasible, *see* Aguilar Aff., ¶¶ 18-20, are similarly wrong. These arguments simply  
22 ignore the numerous subtle and facially neutral means of discrimination available to U S WEST.  
23 McMaster Aff., ¶¶ 36-42.

24 <sup>16</sup> In arguing that there is no risk of access discrimination, U S WEST also relies on the  
25 Communications Act's requirement that a BOC who has received section 271 authority to  
26 provide interLATA services through an affiliate must still comply with equal access obligations,  
concluding that "Congress plainly believed that a BOC could provide equal access and jointly  
market service." U S WEST Br., p. 14. This reliance is wholly misplaced. By requiring section  
271 approval before a BOC can market the long distance services of its affiliate, "Congress  
plainly believed" that a BOC "could provide equal access and jointly market service" only after  
the BOC has dissolved its local exchange monopoly and complied with the market opening  
requirements of the Act.

1 Finally, in an apparent effort to suggest that there is no irreparable harm, U S WEST  
2 states (p. 9) that AT&T recently "expressed interest in joining the [Buyer's Advantage] program"  
3 and asserts that U S WEST expects to conclude such an agreement with AT&T. That assertion is  
4 baseless. AT&T believes such agreements are unlawful. To be sure, AT&T has said that, if its  
5 legal views are not accepted on this point and such agreements are not held unlawful, AT&T will  
6 have to explore whether it should enter into such agreements with some BOCs too. But having  
7 now reviewed the U S WEST/Qwest contract and learned about U S WEST's preconditions, it is  
8 crystal clear that AT&T cannot sign that agreement, and that it will continue to suffer irreparable  
9 harm from U S WEST's unlawful arrangement with Qwest unless and until U S WEST is  
10 enjoined. See McMaster Reply Aff., ¶ 26.

12 **B. The U S WEST/Qwest Teaming Agreement Will Cause Irreparable Harm to**  
13 **the Public Interest.**

14 U S WEST contends that enjoining its teaming agreement with Qwest would "impair the  
15 public interest in low-cost competitive services." U S WEST Br. p. 10. However, neither  
16 Qwest's nor any other carrier's ability to offer "low-cost competitive services" is dependent  
17 upon the unlawful teaming agreement. If this teaming agreement were enjoined, nothing would  
18 prohibit Qwest from offering any rate it deems competitive, including the rates it offers through  
19 the Buyer's Advantage Program.<sup>17</sup> The alleged "harm" that U S WEST is ultimately  
20 complaining about, therefore, can only be that U S WEST will no longer be able artificially to  
21 shift long distance customers from larger carriers such as AT&T and MCI (who have earned  
22 their competitive positions through investment, time and effort), to the smaller carrier, Qwest.  
23 See U S WEST Br. p. 10; see also McMaster Reply Aff. ¶ 29. A program that favors small  
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26 <sup>17</sup> Indeed, because Qwest's rates are tariffed at the FCC, even now, any customer can receive the

1 interexchange carriers such as Qwest at the expense of larger carriers, however, is not pro-  
2 competition -- it is merely pro-Qwest. Such discrimination is no more lawful or benign than any  
3 other form of discrimination that generates shifts in market share not through fair competition  
4 but through leveraging of a BOC's monopoly asset. See, e.g., United States v. Western Electric  
5 Co., 969 F.2d 1231 (D.C. Cir. 1992) ("To the extent that [the BOCs] contend that the decree  
6 should be interpreted to aid the minnows against the trout . . . they are simply wrong.").

7  
8 U S WEST also contends that the Buyer's Advantage Program will accelerate local  
9 competition, because long distance carriers will be forced to respond to the U S WEST/Qwest  
10 offering with their own bundled packages of local and long distance services. See Crandall Aff.,  
11 ¶ 18. However, this argument simply ignores the fact that AT&T, MCI and other major  
12 interexchange carriers are presently prohibited from engaging in joint marketing of their long  
13 distance services and resold local services in U S WEST's region. See 47 U.S.C. § 271(e)(1). In  
14 any event, U S WEST is the monopoly provider of local services in its territory, and, in refusing  
15 to open its local network to competition, has made any such response impossible. That is one of  
16 the reasons the Act requires BOCs to open their local markets before, not after, they begin  
17 competing in long-distance.<sup>18</sup>

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21 rates Qwest offers through Buyer's Advantage without singing up for the whole program.

22 <sup>18</sup> It is revealing that U S WEST chose Robert Crandall as its witness on this point. Professor  
23 Crandall has consistently supported BOC efforts to avoid the interLATA restrictions of section  
24 271. See, e.g., Joint Affidavit of Robert Crandall and Leonard Waverman, In the Matter of  
25 Application of Ameritech Michigan Pursuant to Section 271 of the Telecommunications Act of  
26 1996 to Provide in-region, InterLATA Services in Michigan, CC Docket No. 97-137 (1997);  
Ameritech Michigan Order, FCC Docket No. 97-298, CC Docket 97-137 (Aug. 19, 1997)  
(denying application). He evidently disagrees with the Act's policy barring the BOCs from the  
long distance market until they first open their local markets to competition, and he supports U S  
WEST here on precisely those grounds. Congress -- whose judgment binds -- reached the  
opposite conclusion when it enacted the Act.

1 U S WEST has retained bottleneck control of its local networks, see Ward Reply Aff., ¶  
2 3, and consequently the overwhelming majority of local service customers in its service territory  
3 have no realistic alternative to U S WEST. Further, U S WEST has not come close to satisfying  
4 the market-opening requirements of section 271's competitive checklist, as demonstrated by its  
5 failure to even apply to the FCC for permission to enter the long distance market. Id., ¶ 2.  
6 Instead, it has engaged in conduct that is discriminatory, anticompetitive, and insufficient to  
7 support in-region, interLATA entry. Id., ¶¶ 5-10. Indeed, U S WEST has been fined for failing  
8 to comply with its contractual duties to turn over critical documents necessary to provide  
9 nondiscriminatory access to components of its local networks, and numerous competing local  
10 exchange carriers have brought complaints against US WEST for its failure to comply with the  
11 market-opening requirements of the Communications Act. See McMaster Aff., ¶ 21; Ward  
12 Reply Aff., ¶ 5. No long distance carrier's desire to prevent U S WEST and Qwest from  
13 capturing "one stop" shoppers will bring down any of the insurmountable barriers to local  
14 competition that U S WEST has erected. To the contrary, by providing U S WEST with many of  
15 the benefits of long-distance entry prior to receiving section 271 authority, this Teaming  
16 Agreement will only strengthen U S WEST's resolve to keep its local monopoly closed to  
17 competition.  
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20 Finally, there can be no tenable contention that putative harm to U S WEST should bar an  
21 injunction. By arguing that it is only recovering its marketing costs from the Qwest alliance and  
22 that the arrangement is "revenue neutral" (Br., p. 8), U S WEST is surely estopped from claiming  
23 that preservation of the status quo during the pendency of this lawsuit would cause it any real  
24 injury.  
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1     **III.    The Communications Act Does Not Deprive AT&T of its Right to Injunctive Relief.**

2             Finally, in a transparent effort to distract the Court from the merits of AT&T's claims, U  
3     S WEST alleges (p. 30) that "AT&T, as a private party, has no right to obtain injunctive relief."  
4     This claim is meritless. AT&T has two private rights of action for injunctive relief: (1) under §  
5     401(b), where no showing of irreparable harm is required, see supra, and (2) under § 206 and the  
6     Court's inherent equitable powers, where irreparable harm must be shown.

7             First, as the District Court in Chicago squarely held, AT&T Corp. v. Ameritech Corp.,  
8     Order No. 98 C 2993 (N.D. Ill. May 18, 1998), plaintiffs have an explicit right of action under §  
9     401(b) to obtain an injunction to stop U S WEST's ongoing violations of the equal access and  
10    nondiscrimination requirements of § 251(g). Section 401(b) expressly provides that "[i]f any  
11    person fails or neglects to obey any order of the [FCC] . . . any party injured thereby . . . may  
12    apply to the appropriate district court for the enforcement of such order." 47 U.S.C. § 401(b).  
13    Because § 401(b) is so clear that private parties may obtain injunctive relief to enforce "orders"  
14    of the FCC, U S WEST is compelled to resort to a sleight of hand. U S WEST argues (p. 32)  
15    that because § 401(b) speaks of "orders of the Commission" rather than requirements of the Act,  
16    AT&T may not obtain injunctive relief because its request for such relief assertedly "relates  
17    solely to alleged violations of the TCA itself."  
18    solely to alleged violations of the TCA itself."  
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20            The short and complete answer to this argument is that § 251(g), on which AT&T's claim  
21    for injunctive relief is partially based, expressly provides that the MFJ's equal access and nondis-  
22    crimination "restrictions and obligations shall be enforceable in the same manner as regulations  
23    of the Commission [i.e., the FCC]." As discussed above, § 401(b) of the Act gives private  
24    parties a right to obtain federal court injunctions to enforce FCC regulations without showing  
25    irreparable harm. Because the equal access and nondiscrimination requirements of § 251(g) are  
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1 "enforceable in the same manner," AT&T has an express private right of action to obtain an  
2 injunction against U S WEST's violations of these requirements, irrespective of whether AT&T  
3 has shown irreparable harm -- as it has.<sup>19</sup>

4 Second, plaintiffs also have a right to enjoin U S WEST's violation of § 271 if they  
5 demonstrate irreparable harm and satisfy the other prerequisites to the exercise of this Court's  
6 equitable jurisdiction. In arguing to the contrary, U S WEST relies (p. 33) on the facts (1) that  
7 §§ 206-208 of the Act expressly mention only damages, and (2) that § 401(a) of the Act gives  
8 federal district court's jurisdiction, upon application of the Attorney General, to issue "a writ or  
9 writs of mandamus" to force any person to comply with any provision of the Act. U S WEST's  
10 position is that because Congress expressly provided for private damages remedies and for  
11 Government mandamus actions, it somehow denied federal courts jurisdiction to enter an  
12 injunction to prevent damages to a private party that cannot be adequately remedied in a future  
13 damages award and that are thus irreparable. That is so, in U S WEST's view, even though this  
14 case is within the Court's jurisdiction under 28 U.S.C. §§ 1331 & 1337 and under §§ 206- 207 of  
15 the Communications Act insofar as plaintiffs seek damages.  
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18 This claim is simply wrong. As the Supreme Court has stated in the clearest possible  
19 terms, a federal court has the authority to exercise its inherent equitable jurisdiction to enjoin  
20 conduct for which there is no adequate damages remedy in any case that is properly before the  
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22 <sup>19</sup> U S WEST does not and could not deny that regulations of the FCC are "orders" for purposes  
23 of § 401(b), for the Ninth Circuit has squarely held that plaintiffs may obtain injunctive relief  
24 under § 401(b) to enforce FCC requirements that emerge both out of "rulemaking[s]" as well as  
25 "adjudicatory proceeding[s]." Hawaiian Tel. Co. v. PUC of Hawaii, 827 F.2d 1264, 1270 (9th  
26 Cir. 1986). Remarkably, U S WEST relies on the First Circuit's decision in New England Tel. &  
Tel. Co. v. Public Utils. Comm'n of Maine, 742 F.2d 1, 5 (1st Cir. 1984) in support of its claim  
that AT&T may not obtain injunctive relief under § 401(b). But the Ninth Circuit -- whose  
decisions, unlike those of the First Circuit, are controlling here -- has "[l]ike several other circuit  
courts, disagree[d] with the First Circuit's reasoning." Hawaiian Telephone, 827 F.2d at 1271.

1 court unless Congress has expressly stated otherwise. See Califano v. Yamasaki, 442 U.S. 682,  
2 705 (1979) ("Absent the clearest command to the contrary from Congress, federal courts retain  
3 their equitable power to issue injunctions in suits over which they have jurisdiction"); Franklin v.  
4 Gwinnett County Public Schools, 503 U.S. 60, 70-71 (1992) ("The general rule, therefore, is that  
5 absent clear direction to the contrary by Congress, the federal courts have the power to award  
6 any appropriate relief in a cognizable cause of action brought pursuant to a federal statute"). U S  
7 WEST has plainly failed to make this showing. Indeed, Section 414 of the Act -- entitled  
8 "Remedies in this Act not Exclusive" -- provides that "Nothing in this Act contained shall in any  
9 way abridge or alter the remedies now existing at common law or by statute, but the provisions  
10 of this Act are in addition to such remedies." Further, U S WEST's claim is meritless, even apart  
11 from § 414.

12  
13 Sections 206-208 of the Communications Act clearly do not deny federal courts (or the  
14 FCC) their inherent power to enter injunctions or other orders that enjoin conduct for which there  
15 is no adequate damages remedy. To the contrary, these provisions of the Act establish a private  
16 damages remedy only because courts (or the FCC when complaints are brought before it under §  
17 208) otherwise would not have had the clear authority to award damages that they have to grant  
18 injunctions. Indeed, rather than suggesting that injunctive relief is somehow unavailable to  
19 prevent harm for which there is no adequate damages remedy, §§ 206-208, if anything, indicate  
20 that Congress intended that there would be such injunctive remedy. Section 206 directs that a  
21 person injured by a common carrier (like U S WEST) is to be made completely whole, for it is  
22 entitled to recover the "full amount of damages sustained in consequence of any such violation,"  
23 plus a "reasonable counsel or attorney fee." 47 U.S.C. § 206. It is inconceivable that the  
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1 Congress that enacted this language could have intended to deny federal courts (or the FCC) the  
2 authority to enter injunctions where, as here, a future damages award is inadequate.<sup>20</sup>

3 **CONCLUSION**

4 For the foregoing reasons, and those stated in plaintiffs' initial memorandum, the motion  
5 for preliminary injunction should be granted.

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8 DATED this 29th day of May, 1998.  
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21 <sup>20</sup> U S WEST's reliance on sections 401(a) and 401(b) has, if anything, even less substance.  
22 Section 401(a) gives federal courts the authority on application of the Attorney General to issue  
23 writs of mandamus to compel private parties to comply with the Act. Sections 401(a) and  
24 § 401(b) (discussed above), if anything, assume that injunctive remedies and other equitable  
25 remedies are fully available to prevent violations of the Act, and create an additional  
26 extraordinary legal remedy that is available, where applicable, without any showing of the kind  
of injury that would justify injunctive relief. See supra. That Congress provided for injunctive  
remedies, even without any showing of irreparable harm, for injuries subject to sections 401(a)  
and 401(b) simply does not imply that Congress thereby meant to deny the Courts their inherent  
equitable power to enjoin violations of law where a traditional showing of irreparable harm is  
made.